



Canyon Labs Department Directory

This guide helps direct your questions to the right team.

Department	Purpose / When to Contact	Email
Accounts Receivable	For invoice questions, payment status, and PO issues	ar@canyonlabs.com
Chemistry – Rochester	Analytical method development, validation, and routine testing	chemroc@canyonlabs.com
Chemistry – Salt Lake	Sample testing, formulation analysis, and test method setup	chemslc@canyonlabs.com
Consulting Services	Regulatory strategy, study design consulting, and submissions	Consulting@canyonlabs.com
Microbiology – Rochester	Sterility, bioburden, and microbial limit testing	MicroROC@canyonlabs.com
Microbiology – Salt Lake	Microbial method validation, ID, and cleanroom support	MicroSLC@canyonlabs.com
Packaging – San Diego	Package integrity, distribution simulation, and transit testing	pkgstd@canyonlabs.com
Packaging – Salt Lake	Package performance testing, custom protocols	pkgslc@canyonlabs.com
Shipping / Receiving- Salt Lake	For pre-arrival shipment coordination or delivery confirmation	shiprec@canyonlabs.com
Shipping / Receiving- Rochester	For pre-arrival shipment coordination or delivery confirmation	roc-shipping-receiving@canyonlabs.com
Toxicology- Rochester	Biocompatibility, GLP studies, and protocol consultation	toxroc@canyonlabs.com

📌 **Not sure which department to contact?**

Reach out to projectmanagement@canyonlabs.com and we'll help to answer or direct your question to the correct department.